



## Ensim Unify Self-Service Manager

### Benefits

- Deploy in less than 1 hour
- Lower cost of support by 30%
- Increase IT and employees productivity

### Supported Applications

- Active Directory
- Exchange 2003 / 2007
- BlackBerry Enterprise Server

### Supported Devices

- Windows Mobile
- BlackBerry
- iPhone with ActiveSync

“Ensim Unify allowed us to immediately reduce the amount of time spent on basic Active Directory management by forty percent. By giving access to Ensim Unify’s web portal, we can enable users to change their passwords and manage their own distribution lists without having to rely on IT, giving our department the ability to focus on mission-critical projects.”

Davis Truong, Senior System Engineer at CashEdg



### Increase Productivity for both IT and Employees

Ensim Unify Self-Service Manager allows IT administrators to easily delegate basic tasks to employees, without the need to contact helpdesk.

These self service capabilities can be used with no technical training result in over 30% cost reduction in operations. The following management tasks are available to employees:

#### Universal password reset

With 40% of IT time spent on basic maintenance tasks such as password changes, Unify allows employees to easily set-up a password reminder and to update it at will from both the Unify portal as well as the Windows log-on screen.

#### Self-configuration of email profile

For each new employee or migration to an updated application, IT generally needs to go from desk to desk in order to configure a variety of clients, such as Outlook. Unify provides a user-friendly self-configuration tools allowing employees to easily set-up their own client, and get started right away.

#### Over-the-air configuration & wipe of mobile devices

In order to ensure maximum productivity gains as well as increased security, Unify Enterprise Edition comes bundled with comprehensive device management capabilities, allowing employees to easily self-configure their smart phone to the back-end messaging server. Administrators can keep track of devices and remotely kill or wipe a device that may have been lost or stolen in order to ensure the security of the data.

#### Distribution list management

Since managing distribution groups requires using native Exchange tools and hence system access, the responsibility for creating and managing distribution groups lies with the Exchange administrator. This is a manually intensive and error-prone tasks taking away a lot of skilled administrator time which otherwise could have been used for some strategic IT initiative.

With Unify, each employee can easily create and manage their own “smart distribution list” - defined based on a directory attribute or a logical combination of several attributes.

#### About Ensim Unify

Ensim Unify Mobility Manager is a component of Unify Enterprise Suite Edition. Ensim Unify is a system management framework aimed at protecting and insulating mission critical infrastructure tools such as Microsoft Active Directory (AD), Exchange, and Windows Mobile. Besides providing insurance against misconfiguration, Unify simplifies and improves management of these resources.

Ensim Unify was co-developed with Microsoft and is used to administer over 1.5M users

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