

### MANAGE EXCHANGE WITH A QUICK GLANCE AT A SINGLE SCREEN

Mailscape is a unique and innovative systems management tool that combines all the key elements for Exchange monitoring, administration, and maintenance in a single solution.

Mailscape's sleek dashboard provides you with vital information about each server's current state and growth rate to facilitate proactive Exchange management.

In the words of one Exchange MVP, "Mailscape is a product every Exchange admin on the planet will want to have." Here is why:

- ENow is first and foremost a messaging company. We understand Exchange at its deepest levels, and we've built over a decade of Exchange experience into Mailscape.
- Mailscape combines all the critical elements necessary to keep Exchange happy and healthy into a single, unique solution—you do not need to cobble together a bundle of point products from multiple vendors.
- Mailscape is easy to deploy and intuitive to use. You will be up and running in minutes rather than days. And with Mailscape's elegant interface, you may never need to open the user manual.

Mailscape will make you more efficient; it will enable you to manage Exchange proactively to optimize system performance and minimize downtime; and it will enable your help desk to improve the level of service you provide to your end users.

Mailscape is comprised of two integrated, complementary modules that combine to automate and simplify the repetitive manual tasks necessary to keep the e-mail flowing:

### I. ONE LOOK DASHBOARD FOR EXCHANGE MONITORING

Mailscape's One Look Dashboard is an intuitive, visual approach to monitoring Exchange.

The One Look Dashboard graphically presents real-time data on all the vital information that directly impacts Exchange uptime. The beauty of our visual display is that it points you towards a solution even as it alerts you to a problem—it does not leave you adrift to figure out an issue's cause and its solution.



(Refer to back page for larger image)

## II. COMPASS FOR LOAD BALANCING & REPORTING

Mailscape Compass for Load Balancing & Reporting gives you a ‘bird’s eye view’ into your entire Exchange environment.

- Proactively advise senior management of future Exchange storage needs.
- Understand how storage requirements and e-mail traffic are growing over time to justify implementing a centrally-managed e-mail archiving service.
- Control e-mail storage costs and Exchange server performance by enabling IT to optimize server utilization.
- Provide help desk staff with the information they need to improve the level of service to your end users—and at the same time cross-train them to one day become Exchange administrators.
- Enable the Help Desk to purge the Exchange server of inactive mailboxes and thereby recover Exchange CALs and storage space.
- Reduce the volume of calls to your Help Desk by empowering Help Desk staff to provide proactive support to your end users.
- Plan for and prioritize Exchange maintenance tasks.
- Easily distribute mailboxes across your Exchange databases.
- Track database growth and manage database size to minimize restore times and to help meet service level agreements as set by the CIO.
- Quickly and easily view vital information about your users and their mailboxes—Who is approaching a warning, prohibit send, or locked out state? Who has the largest mailboxes? How are your mailboxes distributed per OU, per storage group, per database?
- Provide managers with data on e-mail usage patterns to identify opportunities to educate users on how to improve their use of e-mail and reduce e-mail volumes, as well as to justify the use of alternatives for sharing information, such as Microsoft SharePoint.
- Charge back Exchange operating costs to hold business units accountable for the resources they consume.
- Flag possible security risks and/or violations of acceptable usage policies to help you protect your intellectual property.

### ABOUT ENOW INC.

ENow is a Microsoft Gold Certified Partner specializing in high-end Exchange consulting and the development of software to simplify Exchange system management. The company’s flagship product is an innovative utility called Mailscape that provides administrators with a ‘one-look dashboard view’ of the entire Exchange environment. ENow is headquartered in Orange, California, and is proudly represented by a world-wide network of resellers and distributors.



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